Home Comfort Group

BOSCH

Homeowner User Manual for the Bosch EasyAir App

Easily keep track of your Bosch
heat pump and thermostat

Keep Track of Your Bosch System

Bosch EasyAir helps you to monitor your home's energy usage, receive critical alerts about your heat pump, have contractor information handy, and control Bosch's smart thermostats.

Bosch EasyAir helps you to monitor your home's energy usage during those hot summer months or cold winter nights. Through the app, you can receive critical alerts directly to your phone and have your contractor information handy to get your IDS Ultra and IDS Premium Connected up and running as quickly as possible. Bosch EasyAir allows you to remotely control all your thermostat's settings, adjust your schedule on-the-go, or set it to Vacation mode to save energy while you are away. Connect to an unlimited number of thermostats and manage up to 4 schedules per thermostat.

Manage & Control Smart Thermostats
Remotely control your thermostat and set schedules

Monitor Energy Usage
Track your monthly energy use. Read tips on how to improve efficiency and save energy

Get Notified on Alerts
Get notified about warnings and alerts regarding your heat pump through the app

Get Help Faster
Give access to your contractor to get your issue fixed as quickly as possible. Contractor and warranty information is also available through this app

EasyAir App

1. Installing Bosch EasyAir App
2. Account Registration & Profile Creation
3. Notifications
4. FAQs

IDS Heat Pump

1. Adding IDS Heat Pump
2. Managing your IDS Heat Pump
    a. Edit/Delete
3. Home Screen – IDS Heat Pump
    a. Energy Usage Tab
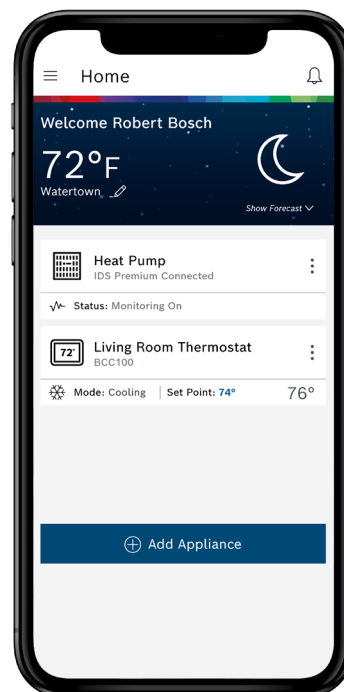   b. Details Tab
    c. Settings Tab

BCC Smart Thermostat

1. Adding BCC Thermostat
2. Managing your Device
3. BCC Thermostats Dashboard
    a. Home Tab
    b. Schedule Tab
    c. Settings Tab

Download The Bosch Easy Air App

Certain IDS Ultra and Premium Connected features of the Bosch EasyAir App are available for free for the first 36-months. Afterwards, certain fees may apply.[1][2]

Scan QR with Smartphone to Download App

Installing Bosch EasyAir App

1. Open the App Store / Play Store on your phone.
2. Tap the Search icon.
3. Enter "Bosch EasyAir" in the search field.
4. Select "Bosch EasyAir" from the search results.
5. Follow the standard installation procedure.

Download on the **App Store**

ANDROID APP ON **Google play**

Scan QR with Smartphone to Download App

Account Registration & Profile Creation

To use the Bosch EasyAir App, you need to register an account on SingleKey ID and complete the profile creation process. Once the profile has been created successfully, you will be able to add your Bosch appliances on to the app.
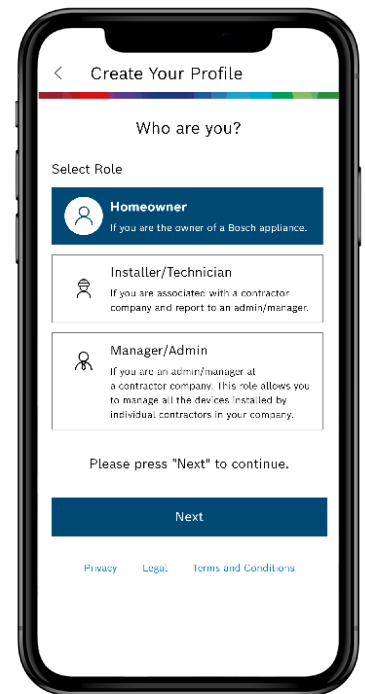
1. Open Bosch EasyAir app on your phone.
2. Accept the "Terms & Conditions" and the "Privacy Notice".
3. Click on "Sign up/Login with SingleKey ID" to access your existing SingleKey ID account or create a new one.
4. Follow the on-screen steps to sign up/login with SingleKey ID.
5. After logging in, begin creating your profile, select your role as "Homeowner".
6. Enter your First and Last name and click on "Next".
7. Lastly, enter your phone number and verify it using the phone verification code you receive via text and click on "Next".
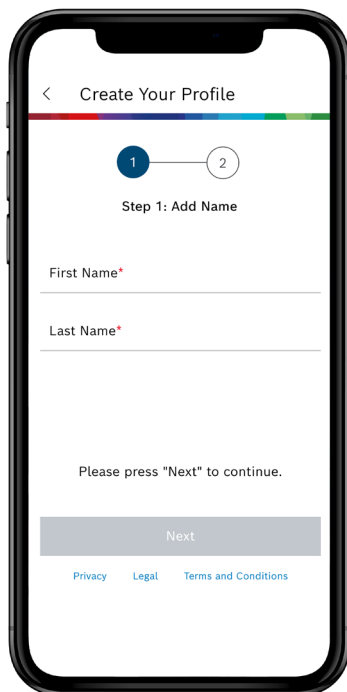8. Your profile has been successfully created.
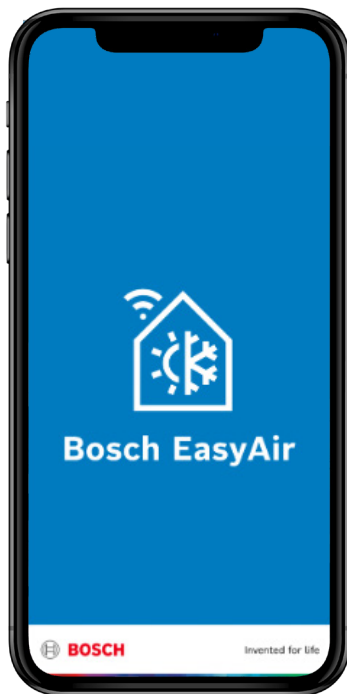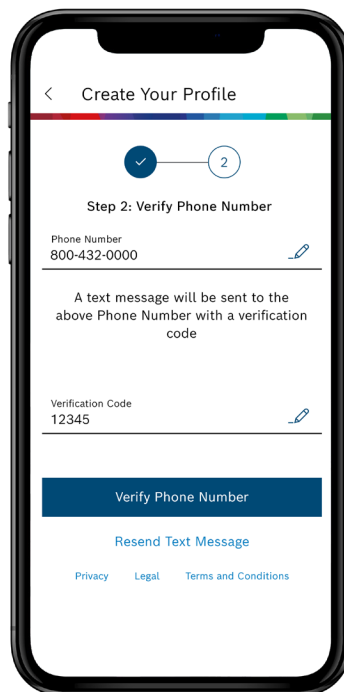
1. Launch Bosch EasyAir App
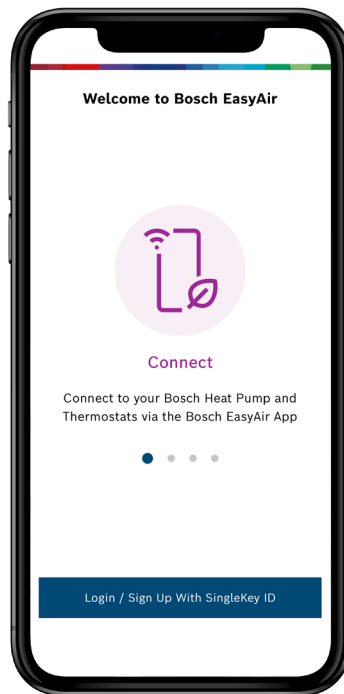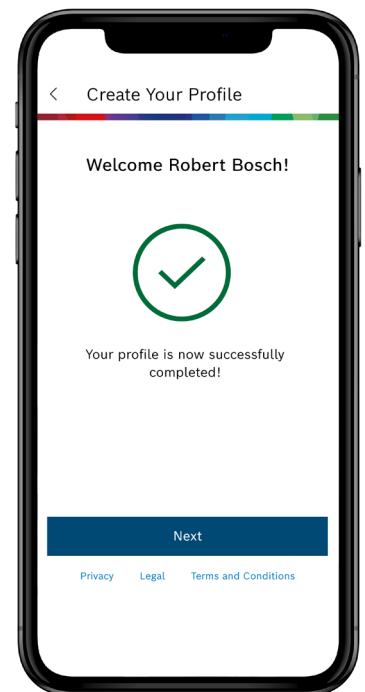

2. Sign up or log into existing SingleKey ID account

**3.** Select Homeowner Role

1. Enter First and Last Name

**2.** Verify Phone Number

3. Success!

Receive Notifications on your Heat Pump

Bosch EasyAir app keeps you informed about your appliances. Get notified about system errors, reminders for annual maintenance, and filter replacements. To view your notifications regarding your appliance, select the bell icon on the top right corner of your screen.
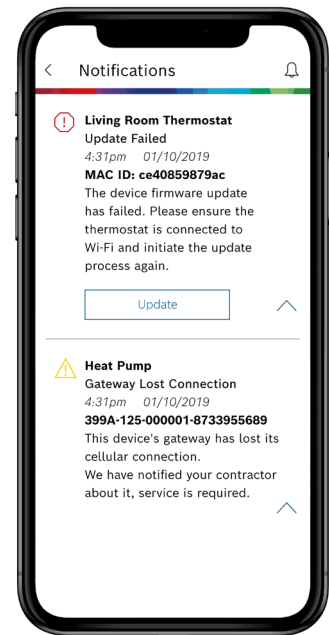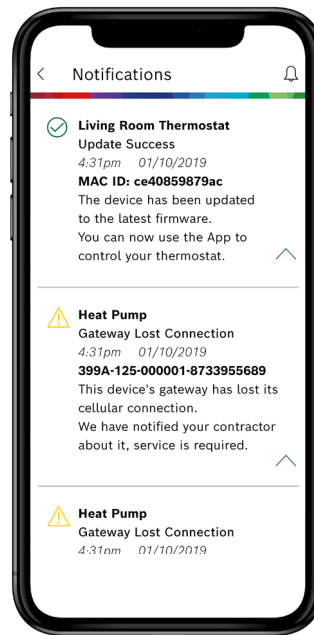
FAQs

Utilize the built-in help section within the app, to get quick access to Frequently Asked Questions and get in touch with the Bosch customer support team.
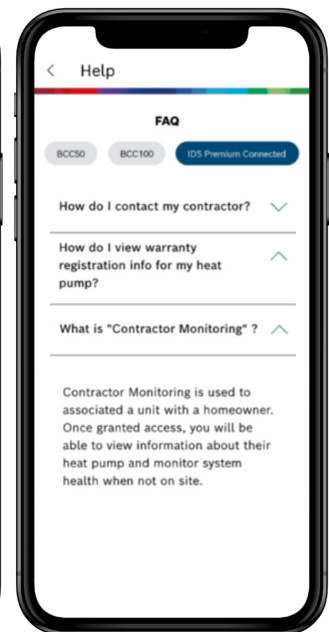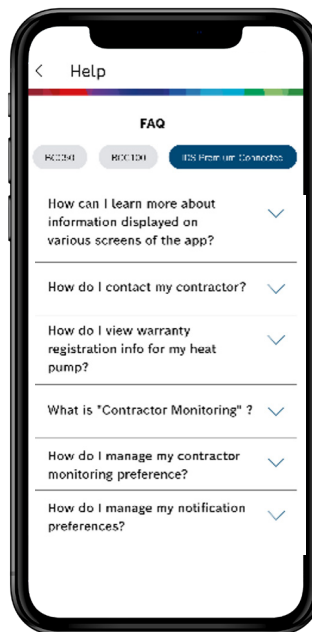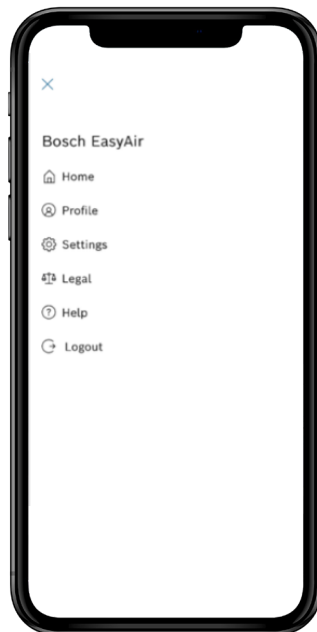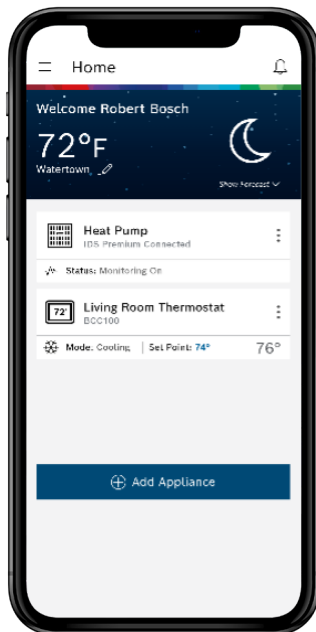
**1.** Select "Menu" icon from the app home screen to access help section.

2. Select "Help" from the menu options.

**3.** Browse through the FAQs to find required information.

Adding IDS – Heat Pump

After your contractor has installed your Bosch Heat Pump and integrated it into the Bosch EasyAir app, they'll associate the unit to you. This linkage process involves the contractor sending a remote monitoring request via text message to your phone, containing a unique unit verification code necessary for adding your unit to the app. **Make sure to confirm that you've received this verification code from your contractor before they depart from the installation site.**

Once you've inputted your unit details, you'll receive a prompt to grant or deny remote monitoring privileges to your contractor. Granting access enables your contractor to receive alerts about system faults as they happen, allowing them to better prepare for service visits. You can adjust your remote monitoring preferences within the app at any time.
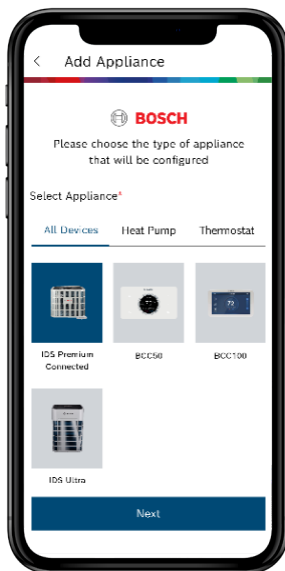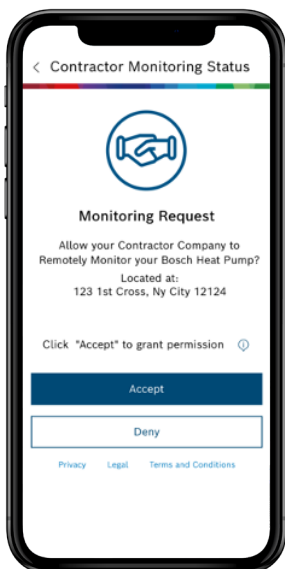
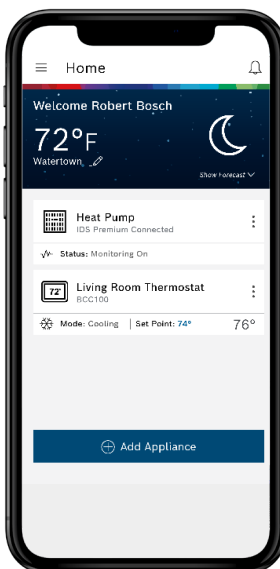**1.** Select the the heat pump you'd like to add and select "Next".
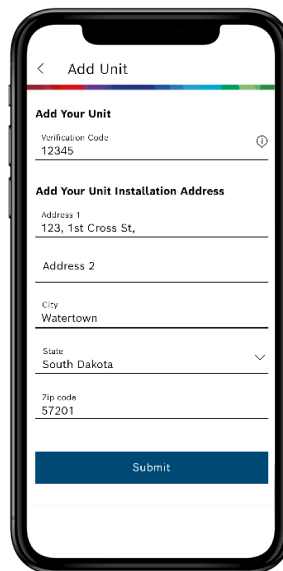
2. Enter verification code provided by your contractor, add installation address, and select "Submit".
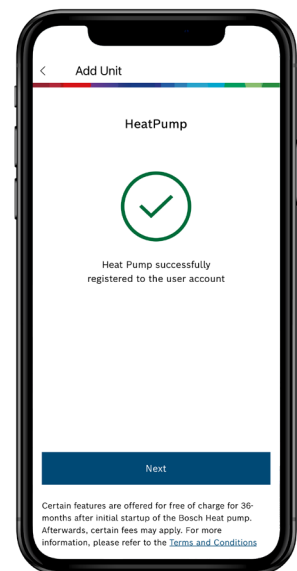
**3.** Select "Next" to proceed.

**4.** Select "Accept" or "Deny" based on your remote monitoring preferences

5. Your heat pump will appear on the home screen!

Managing your Unit

Homeowners can edit or remove their appliance through the home screen. By deleting unit information, all data associated with the heat pump will also be deleted from the contractor's app. (Typically used if ownership of the heat pump has changed). To manage your appliance, see the images below.
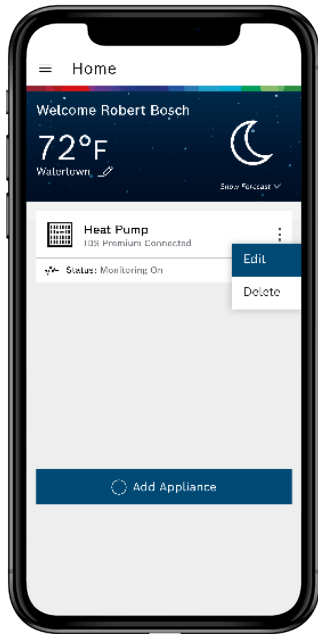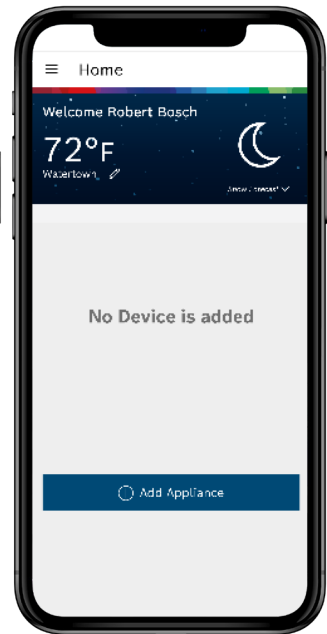
1. Edit unit name and select "save".
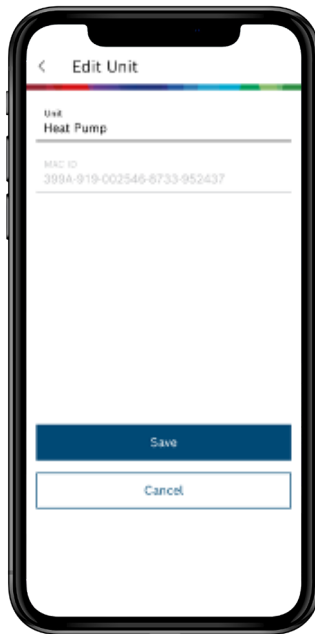
**2.** Select "save" after making changes.
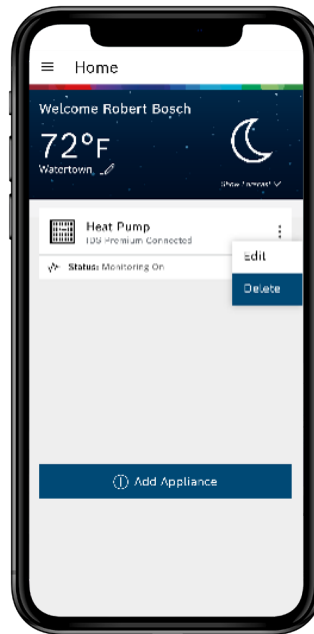
3. To delete, select "delete" appliance information.

Appliance Dashboard – IDS Heat Pump

After you finish setting up your profile and add your appliance, select the appliance tile to view its dashboard. Depending on the appliance selected, the information within the dashboard may vary. For the IDS Heat Pump, you can view appliance's energy usage, contractor details, warranty information and manage your remote monitoring preference.

Home screen has three tabs. First one is the Energy Usage tab, second is the Details tab and the third is the Settings tab.
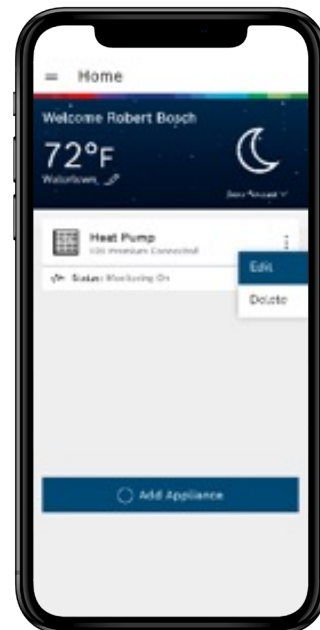
**1.** Edit unit name and select "save".

Energy Usage Tab

This tab provides visualization to view your appliance's energy usage.

Depending on your heat pump model, the energy usage graph will be updated on a weekly or monthly basis. You can toggle between different time periods for a comparative view.

Based on your energy usage, the app provides efficiency tips to help you save energy.
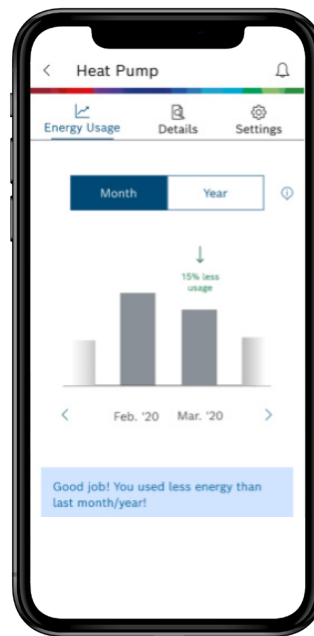
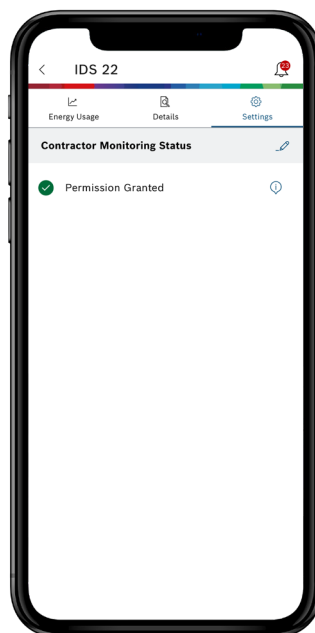Select "Month" to compare energy usage for two consecutive months.
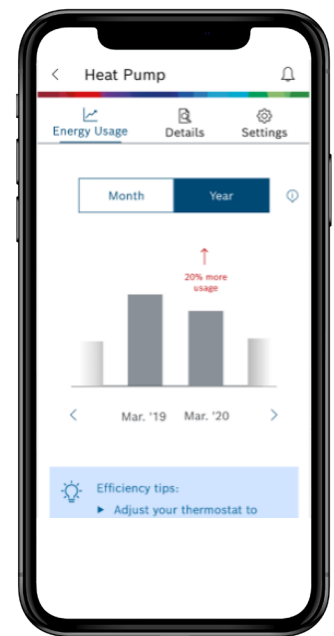
Select "Year" to compare energy usage for two consecutive months.

Settings Tab

Through this tab, homeowners manage their contractor remote monitoring preference by either granting/denying them access. Depending on the model of your heat pump, you will be able to enhance your energy monitoring.

Details Tab

As a homeowner, you have access to all the information you need about your heat pump & contractor through this app. This includes your contractor's contact information, heat pump's warranty information and other appliance details.
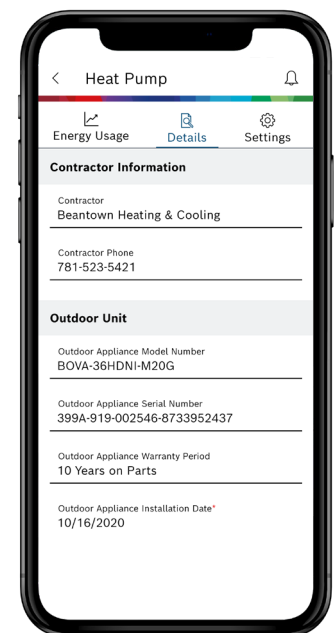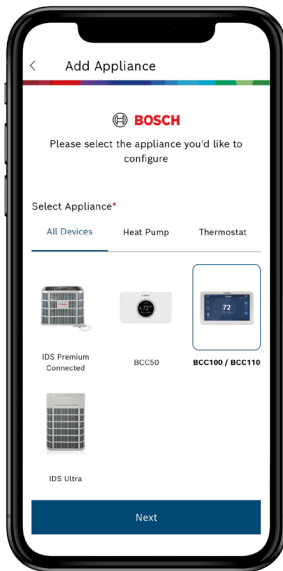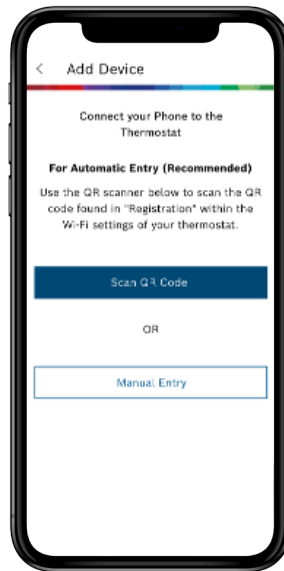
BCC Smart Thermostats

The BCC thermostat can be installed and set up in a few easy steps. Simple instructions are included in the box, and we provide videos to help you get started. Additionally, you can also request your contractor to install.
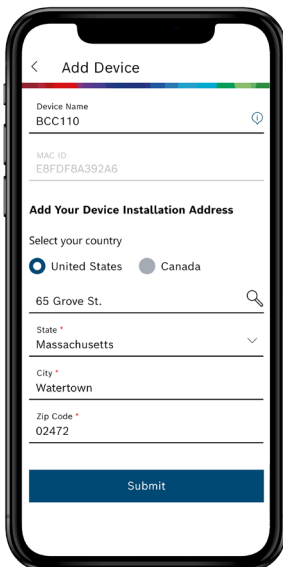
Adding Device – BCC Thermostat

1. Select the thermostat you'd like to add and then select "Next".

2. Select "Scan QR Code" or choose manual entry to connect phone to thermostat.

**3.** Scan the QR code found in "Registration" within the Wi-Fi settings of your thermostat.

4. Enter device name and installation address, and select "Submit".

5. Select on the BCC Thermostat tile to view Home Screen.

Managing your Unit

Homeowners can edit or remove their appliance through the home screen. By deleting unit information, all data associated with the heat pump will also be deleted from the contractor's app. (Typically used if ownership of the heat pump has changed). To manage your appliance, see the images below.
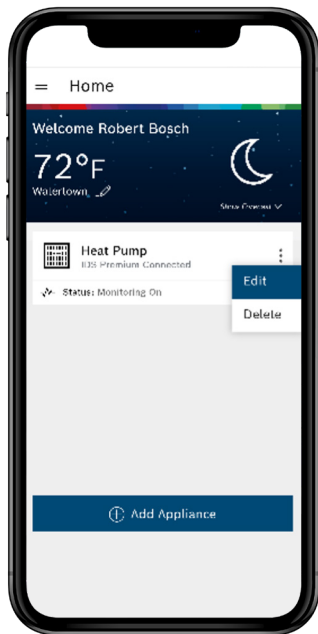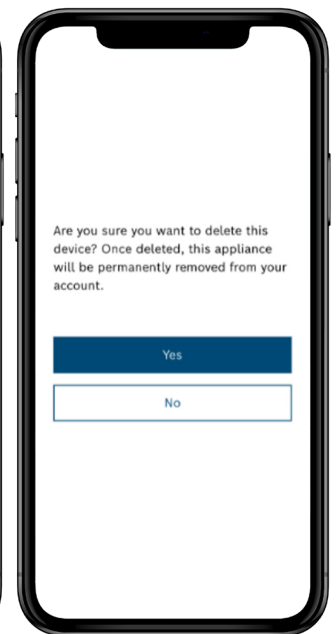

1. To edit, select "edit" appliance information.
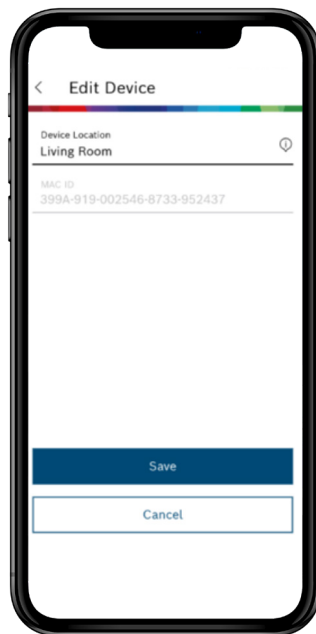
2. Select "save" after editing device location.
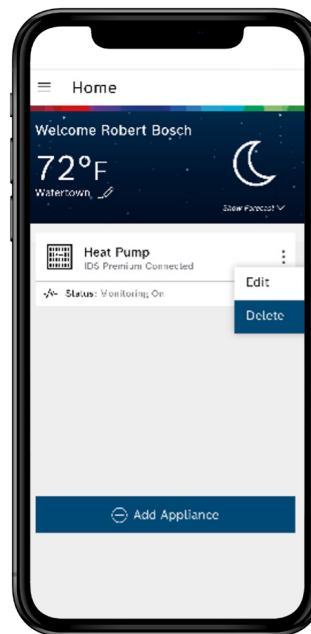
**3.** To delete, select "Delete" appliance information.

3. Select "Yes" to permanently delete appliance information.

Appliance Dashboard - BCC Thermostats

Remotely control the temperature. Changing thermostat settings, schedules, and monitor energy usage with the Bosch EasyAir app. After setting up your profile and adding your device, the home screen appears for the first time. Here you can view the current set point temperature of your thermostat and adjust it if desired. The home screen has four tabs: Home tab, Schedule tab, Energy usage tab and Settings tab.

Home Tab

Homeowner can user the Home tab to view their room temperature and relative humidity. The homeowner can also adjust their set points to maximize comfort and change system and fan mode.
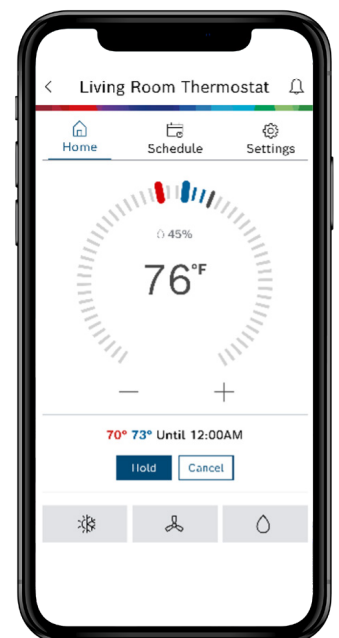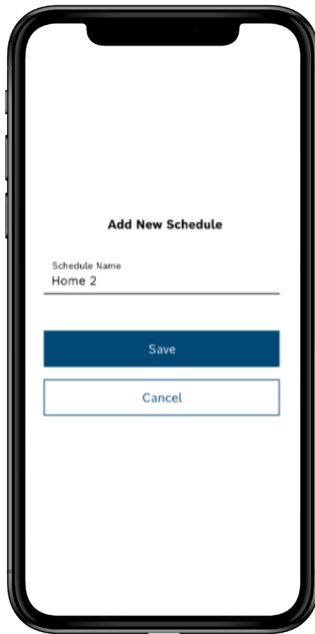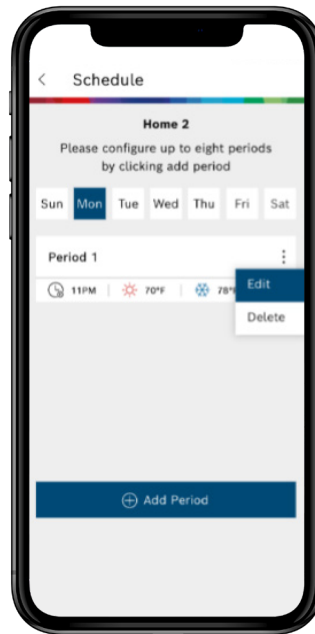
Schedule Tab

Create schedules for your thermostat based on your changing needs during changing seasons, while on vacation or while you are away for work during the weekdays. To create schedules, refer to the images below:
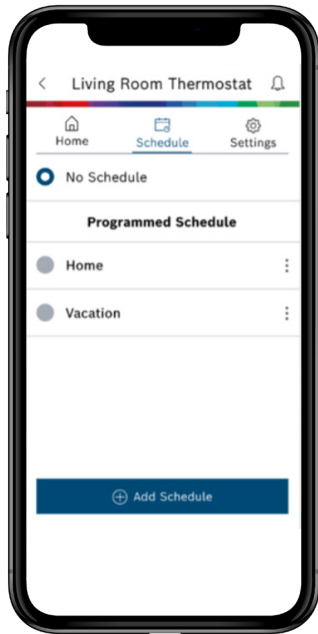
1. To add schedule, select "Add Schedule".

2. Add schedule name and select "Save".

3. Select "Edit" to configure a period.
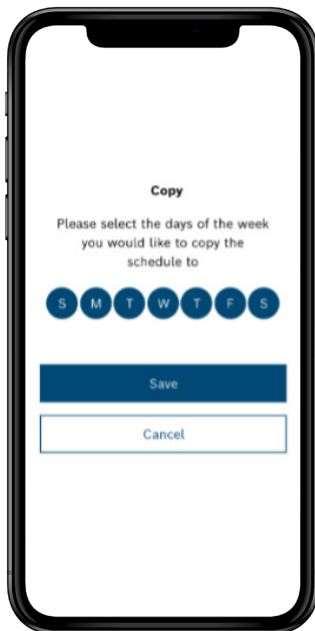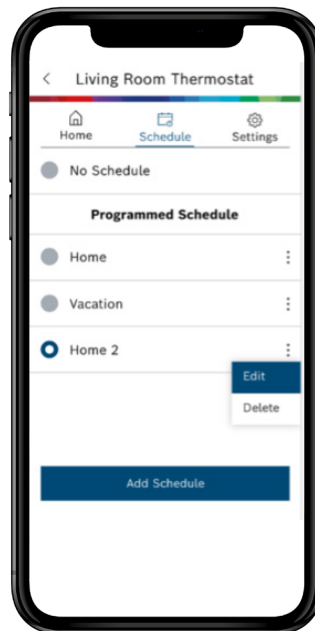
4. Configure starting time, heat & and cool set points and select "Done".
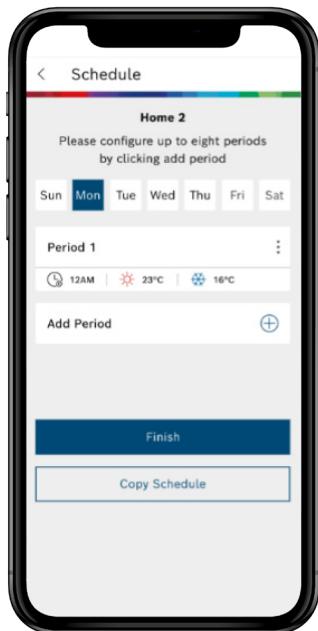
5. Select "Copy Schedule" to apply the schedule to other days of the week.

6. Select "Save" after making selection of the days in a week. Select "Save" after making selection of the days in a week.

7. Edit the created schedule by selecting "Edit" or if you want to delete, select "Delete".

Settings Tab

Through this tab, homeowners can edit their appliance information at any given time. Homeowners can edit date & time, location, lock thermostat screen, manage appliance pairing and view appliance information.
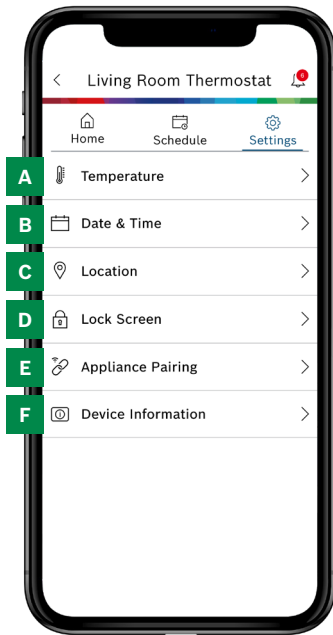
A Set the temperature settings for the thermostat.
1. Preference on temp display in C or F.
2. Enable Auto-On: Turn system on automatically when the room temperature reaches above the set temperature points.
3. Enable Alert Message: When room is out of the set temperature point if desired.

B Please set the date and time manually or choose to set automatically.

C Enter your device installation address to receive accurate weather data.

D Lock your thermostat screen to prevent unauthorized changes.

E Pair your BCC thermostat with your Bosch Heat Pump. Pairing allows for the thermostat to communicate with your heat pump for a more precise control.

F View information about your device – Model, SW version, HD version and MAC ID.

Pairing BCC100/110 Thermostat & Bosch IDS Ultra Heat Pump
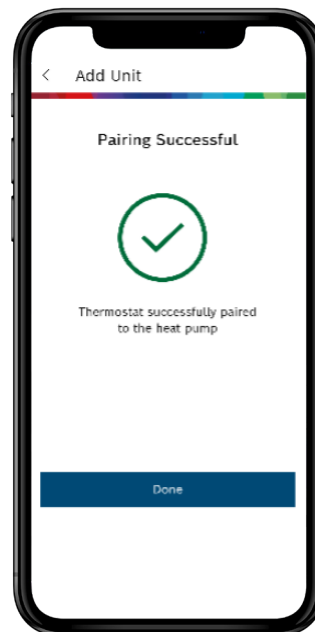
Pair your BCC smart thermostats with your Bosch Heat Pump to seamlessly manage both the appliances via the Bosch EasyAir app.
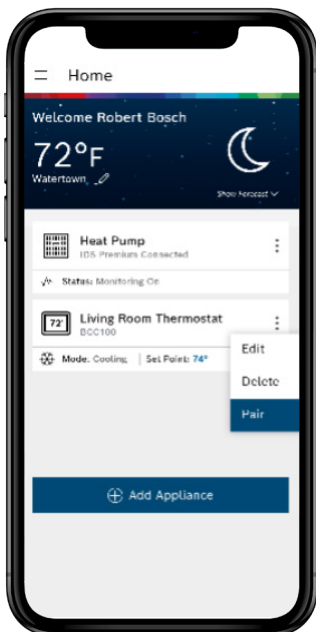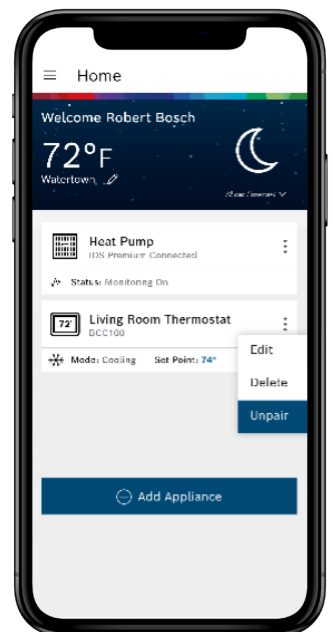
1. Select "Pair" to connect your BCC thermostat to Bosch heat pump.
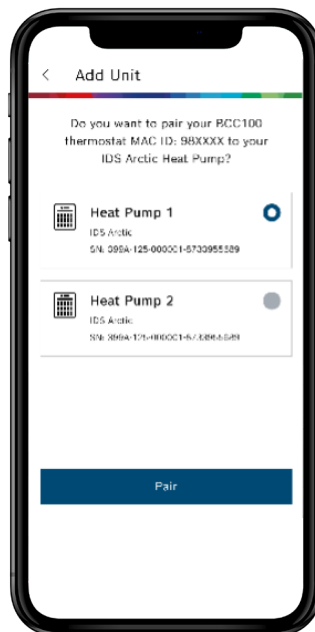
2. Choose the heat pump you want to pair the thermostat with.

3. Select "Done" on the pairing successful page.

4. To unpair the thermostat, select "Unpair".

About Bosch

Bosch Home Comfort Group in North America

Bosch Home Comfort Group is a leading source of high quality water heating and comfort systems. The company offers gas tankless, electric whole house and point-of-use water heaters, Bosch and Buderus floor-standing and wall-mounted boilers, Bosch and FHP geothermal, water-source and air-source systems as well as controls and accessories for all product lines. Bosch Home Comfort is committed to being Simply Smart by offering products that work together as integrated systems that enhance quality of life in an ultra-efficient and environmentally friendly manner. For more information, visit bosch-homecomfort.us.

Bosch Group

The Bosch Group is a leading global supplier of technology and services in the areas of Automotive, Industrial Technology, Consumer Goods and Building Technology. The company was founded in Stuttgart, Germany, in 1886 and presently has more than 440 subsidiaries and is represented in over 150 countries.

In the U.S., Canada and Mexico, the Bosch Group manufactures and markets automotive original equipment and aftermarket solutions, industrial drives and control technology, power tools, security and communication systems, packaging technology, home comfort solutions, household appliances and software solutions. The Bosch Group's products and services are designed to improving quality of life by providing innovative and beneficial solutions. In this way, the company offers technology worldwide that is Invented for life. Additional information is available online at www.bosch.com

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www.bosch-homecomfort.us